

# My Hot Lunchbox FAQ

## **My child didn't receive a lunch I ordered:**

**Grades K-8-** Your child must talk with their teacher during lunch distribution if they do not receive a lunch they are expecting.

**Grades 9-12-** Your child must talk with the parent volunteer in the Commons during lunch distribution if they do not receive a lunch they are expecting.

If the teacher or parent volunteer cannot resolve the issue, Mrs. Stump will investigate and provide a lunch if available, provide snacks, and/or pursue a credit from the vendor.

## **My child is sick and will not be at school to receive the lunch I ordered:**

Contact Jackie Stump via email by 10:30am to divert lunch to a sibling.

If notice isn't received prior to 10:30am, we will donate your child's lunch.

## **My child forgot to bring lunch, and we did not order a lunch:**

Students are encouraged to call parents from phones available in the Commons and the Lower School Reception desk giving families the opportunity to bring a lunch to school.

Vending machines with some healthier options are located in each stairwell.

Snacks are available at the Upper and Lower School reception desks in the event your child does not have lunch.

## TIPS:

- Please communicate with your child when you order lunch for them.
- Logic School students should not leave their classroom until lunches have been distributed, even if they're not expecting lunch.
- Grades 9-12 should pick up their lunch as soon as the lunch period begins. They should not wait until the end of the lunch break.

## Contact Information:

Jackie Stump  
Upper School Receptionist and MHLB Coordinator  
[jstump@carychristianschool.org](mailto:jstump@carychristianschool.org)